



Florence Crittenton

Board of Directors Meeting Minutes September 26, 2018

A meeting of the Board of Directors of Florence Crittenton Services, Inc. was held at Florence Crittenton, 715 West Mariposa Street, Phoenix, AZ, 85013 on Wednesday, September 26, 2018. Rod Riley, Board Chair called the meeting to order at 3:00 p.m. Jan Doisher served as recording secretary. Persons attending the meeting were:

Directors: Chris Anderson (Telephonically), Latasha Causey, Kathy Creswell, Stacy Derstine (Telephonically), Julie Friedly, Julia Francis (Telephonically), Bobby George, Jenny Holsman Tetreault, Nathan Pullen (Telephonically), Layla Ressler, Scott Robison and Cathy Stein (Telephonically)

Absent: Shirley Goldman, Bonnie Mendoza and Tiffanie Tallman

Staff: Dr. Kellie Warren, Amanda Lasita, Rod Kemp, Dawn Woods and Jan Doisher

Welcome and Introductions

Rod Riley

Rod Riley welcomed everyone to the September 2018 Board of Directors meeting.

Therapeutic Group Home (TGH) Mission Moment

- TGH client, Tocara G shared her story of being taken away from her mother when she was 7 years old. She and her brother were placed in numerous foster homes and were ultimately separated from each other. Tocara was recently reunited with her mother and is able to talk with her brother every day. She is thankful to be at Florence Crittenton, expressing she is learning to control her anger using the skills learned during the Dialectical Behavioral Therapy (DBT) group. She enjoys the outings the Agency provides and she is hoping to transition to Girls Ranch.

Strategic Planning

Bruce Weber, Weber Group

- Bruce Weber presented a PowerPoint, led a discussion and held a breakout session on the 2019 – 2021 Strategic Plan.
 - Dr. Warren shared staff identified the need to look at possibly broadening the Agency's mission statement to include youth and families.
 - Bruce shared the Strategic Plan Board objectives were based on the Board Assessment and Board Retreat results.
 - ▶ Bruce shared the five (5) following key areas of the plan are: 1) People; 2) Finance; 3) Programs; 4) Governance; and 5) Systems.
 - ▶ Meeting attendees were provided a handout of the tactical plan for Governance, they were separated into break out groups and were asked to address the following two questions: 1) Do the objectives represent where the Board needs to focus to move Florence Crittenton forward?; and 2) How can the Board contribute to the overall attainment of Florence Crittenton's Strategic Plan objectives?
 - The teams reported out their findings and Bruce shared he will compile the workgroups results and incorporate them into the Strategic Plan.
 - Board members were asked to send any additional thoughts or comments to Jan Doisher.

CEO Report

Dr. Kellie Warren

- Dr. Warren provided a PowerPoint presentation and led a brief discussion on the FY 2018 Key Performance Indicators (KPIs).
 - Dr. Warren shared the first quarter of FY 2019 is looking extremely favorable.

Review of Year-to-Date Financials Statements Rod Kemp (In Bonnie Mendoza's Absence)

- Rod shared the Finance Committee met on Tuesday, September 18, 2018 and provided an overview of the August 31, 2018 year-to-date financial statements.
 - A brief discussion took place at which time it was determined, moving forward, the Year-to-Date Financial Reports will not be as lengthy, but rather will provide more succinct information.

Development Update

Julie Friedly/Layla Ressler

- Julie shared the Development Committee held their first meeting on Thursday, September 13, 2018.
- Julie shared the Teaming Up For Girls Luncheon is scheduled for March 21, 2019, at the Phoenician Resort.
 - Julie thanked Board members Jenny Holsman Tetreault and Latasha Causey for graciously agreeing to serve as this year's co-chairs for the event.
- Heals for Healing is scheduled to occur on Saturday, September 29, 2018. At this time the targeted goal going into the event has been exceeded having raised \$10,600, the overall goal is \$35,000 and there are 12 Diva Dash Teams competing this year.
- The Transformation, Love, Connection (TLC) Dance is scheduled to occur on Friday, October 19, 2018, at the Camby. Board members are being asked to purchase a ticket in the amount of \$150 and if unable to attend to donate the ticket to allow a girl to attend. The targeted goal is \$50,000.
- Layla announced the Development Committee is challenging Board members to each get three \$100 Mystery Box donations, doing so would ensure reaching the targeted goal of having 100 Mystery boxes.
- Layla shared other agencies are beginning to talk about Tax Credits. Dr. Warren shared people are able to donate \$1,000 to Foster Care and \$400 to Public Schools. To date the Agency has received \$86,615 ((\$76,515 in Foster Care and \$8,100 in Public School).

Governance Update

Stacy Derstine

- Stacy announced the first Governance Committee meeting is scheduled for Monday, October 8, 2018.
- Stacy shared Rod Riley stepped down as GLAAZ School Board President to become the Board Chair and she is happy to announce that Board member Nathan Pullen has agreed to be the new GLAAZ School Board President.
- Stacy shared there are still a few Board members who need to complete their 2018 – 2019 Annual Commitment to Service Forms. Jan Doisher is to send out the required annual forms to those who still need to complete them.
- Dr. Warren shared she and Stacy will be scheduling individual meetings with each Board member in the near future and Rod Riley announced he too, will also be scheduling individual meetings with Board members.
- Dr. Warren shared an additional Board Orientation will be scheduled for those who were not available to attend the September 19, 2018 it is very important that all Board members attend the Board Orientation.

Call to Action

Rod Riley

Rod shared the following Call to Action items:

- Wine, Silent Auction items and Mystery Box items (\$100 value) for Teaming Up For Girls.

Consent Agenda

Rod Riley

Rod Riley asked for a motion to accept and approve the following: the August 2018 YTD Financial Statements; the 122nd Annual Corporate Board meeting minutes, the September 2018 Board Committee Report, Rod Riley's resignation as GLAAZ School Governing Board Chair, and Nathan Pullen's appointment as the GLAAZ School Governing Board Chair.

A motion was made by Bobby George and seconded by Scott Robison.

VOTE Results: All were in favor

Other Business/Adjournment

Rod Riley

Rod Riley donated a bottle of wine and Chris Schaefer donated four \$25 Gift Cards (Amazon, iTunes, Starbucks, & Target) for Teaming Up For Girls.

With no further business, a motion to adjourn the meeting at 4:17 p.m. was made by Layla Ressler and seconded by Julie Friedly.

All were in favor.

Respectfully Submitted,

Rod Riley, Board Chair