



Florence Crittenton
Where Hope Comes to Life

transitions

NEWS, EVENTS AND INFORMATION ABOUT FLORENCE CRITTENTON

WINTER/SPRING 2006



Web Update:

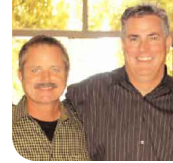
Online Giving; It's fast and easy!

Visit www.florencecrittentonofaz.org today.



I'm 18, now what?

Turn to page 3 to see how we're answering this question.



Teaming Up for Kids! Luncheon

Thank you to our sponsors! Photos on page 4

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THE ARIZONA REPUBLIC

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Once Lost, Now Found

As a high school freshman, **Brittany** seemed to have everything going for her. She was in cheer, on the swim team, on student council, getting good grades and in an ideal position to receive college scholarships; she was the kind of girl that would make any parent or teacher proud.

What most people didn't know was that behind her smile and glowing accomplishments, Brittany was struggling with a home life that was very unsafe and destructive. **"Drugs and violence have always been a part of my life,"** says Brittany. "When I was a young girl growing up, my father was a drug addict and my mother was an alcoholic. My father was very abusive toward my mom and beat her constantly."

Sadly, it was the intense pressure to be a star student combined with parents who were on drugs and violent that caused the direction of Brittany's life to dramatically change. Even though she grew up hating drugs, at the age of 14, she began drinking and using

drugs as a way to escape. By the time she was 16; Brittany had dropped out of school, was using meth heavily, committed crimes to support her habit, and was in an abusive relationship.

"It came to the point where I felt so lost; I had chosen drugs and the streets over my family, who had once been everything to me. We were once really close and my grandmother meant the world to me."

Then, the downward spiral came to a screeching halt when Brittany appeared in court with her mother. After reading the case notes, the judge detained Brittany because of the unsafe environment she lived in with her mother. Eventually, the court referred her to Florence Crittenton's **Detention Alternative Program.**

"The day I left jail for Florence Crittenton, I was filled with both happiness and fear, and I didn't know what to expect. I was welcomed with open arms, and I couldn't believe how nice everything was!"

At Florence Crittenton, Brittany learned how to be herself, how to have fun sober and how to trust. **"Florence Crittenton offers girls the opportunity to become who they want to be; it's a place to heal and call home where they know they will always be safe and feel wanted."**



Brittany with our Teaming Up for Kids! Luncheon keynote speaker, **Jane Seymour**; both exemplify the spirit and determination it takes to overcome life's most challenging obstacles

Brittany is 17 now and attending high school again, where she is doing very well. Her ongoing relationship with her therapist has helped not only her, but also her mother. She and her mom go to AA meetings together regularly, and Brittany is getting ready to celebrate three months of sobriety.

"Thanks to Florence Crittenton, I have a brand new life, and I love it. I haven't been this happy in a long time."

You can invest in changing the future for girls like Brittany by making your gift today at www.florencecrittentonofaz.org or in the enclosed envelope. Every dollar makes a difference!

Look for these reminders to get involved!



FROM THE EXECUTIVE director

I would like to take this opportunity to extend my personal thanks to each one of you who has dedicated your time and resources to helping Florence Crittenton bring hope to life for each girl who comes into our care. **Every year, I am amazed at the incredible outpouring of generosity during the holiday season, and this year was no exception.** Thanks to all the individuals and groups who planned exciting parties, volunteered their time and donated beautiful gifts, each of our girls experienced true joy during a time of year that can so often be painful in the absence of family.

Once the holidays were over, our focus and energy shifted to planning our 4th Annual *Teaming Up for Kids! Luncheon*, and what an extraordinary event it was! Through the hard work and commitment of our luncheon Chair, **Ina Manaster**, Vice Chairs **Laurel D'Antoni** and **Susan Karis**, along with a devoted committee, we welcomed nearly 750 guests and raised more than \$482,000!



Linda Volhein (center) teams up for our kids with Kaki O'Shaughnessy (left) and Jane Seymour at this year's spring luncheon

I am so grateful to **Christi Paul**, our wonderful emcee, **Barbara Barrett**, the honored recipient of our HOPE Award and **Jane Seymour**, our keynote speaker, as well as each of you for your invaluable support. The revenue raised each year from the luncheon plays a critical role in our ability to continue meeting the growing needs of at-risk girls in our community.

While the needs of girls continue to grow, they also continue to change. In an effort to stay poised to meet new challenges that inevitably come along with change, our Board of Directors developed a **new long-range strategic plan for the agency**. Part of that strategic planning process resulted in the revision of our **Mission, Vision and Core Values**, which I am proud to unveil in the sidebar feature titled "**Looking To The Future**". I think you will agree that they truly exemplify our enduring commitment to serving girls and young women, as we have for more than a century.

I am so excited about what the future holds for Florence Crittenton, and I encourage each of you to explore the many ways you can join us in making a difference in the lives of our girls. Whether you volunteer, become a mentor or join our Charles Crittenton Society as a benefactor; your contribution has the power to change the future for girls.

Best wishes,



LOOKING TO THE FUTURE

Four years ago, Florence Crittenton staff and girls moved into a beautiful new campus in central Phoenix. With the addition of four new residential cottages, transitional living residences and

a state-of-the-art charter school, we dramatically expanded our ability to change the future for abused and neglected girls. The new campus was the culmination of years of hard work and planning. This past year, we found it was time to go back to the drawing board and develop a new long-range plan in order to continue to meet the needs of girls in the future.

To that end, our Board of Directors realigned our Mission, Vision and Core Values with our new strategic plan, and we are proud to share them with you below.

NEW MISSION

Florence Crittenton gives every girl whose life we touch safety, hope and opportunity.

NEW VISION

Florence Crittenton is the national leader in changing the future for girls. We do this by...

- Achieving excellence in all we do
- Growing to serve all girls in need
- Being the foremost expert in gender-specific services

NEW CORE VALUES

- We treat every girl as if she were our own daughter
- We keep our promises to our girls, each other and the community
- We do whatever it takes to fulfill our mission and vision

programs

New Home Creates Hope for Young Women

A little more than a year ago, Florence Crittenton received a generous grant from the **Arizona Department of Housing (ADOH)** to being renovations on a small apartment complex located just south of our main campus.

Today, that small complex, now named the **Pierson Apartments**, is a beautiful, safe and healthy home for young women who have aged out of the state's foster care system but who are still in need of a helping hand to become successful and self-sufficient members of our community.

The Pierson Apartments are the newest addition to Florence Crittenton's **Transitional Living Program**, and they house up to 9 young women,

Thank you to the many individuals and organizations who teamed up with ADOH on this special project including:

- The I.A. O'Shaughnessy Family Foundation
- Identity Interiors and Design
- The Johnson Family Foundation
- The Minor Group



some with babies. While in residence, these young women learn basic parenting, job readiness and independent living skills. They may stay in the program for up to two years, during which they are also able to tap into existing Florence Crittenton services such as counseling and the Crittenton Youth Academy.

"It is so wonderful to be able to bring this project to life when the need is so great," says Linda Volhein. "Prior to launching our Transitional Living Program, girls would turn 18, and those without family would oftentimes put their belongings

in a garbage bag and go out on their own, ready or not. Now they have a safe place to grow and acquire the skills they need in order to achieve their full potential!"

To find out how you can lend a helping hand to the young women in our Transitional Living Program, please call 602-288-4541.



- Residential Group Home
- Crittenton Youth Academy
- Independent Living Program
- Women Involved in Nurturing Girls' Self-esteem (WINGS)

- Successful Teens Achieving Readiness for Independence (STAR-I)
- ▶ **Transitional Living Program**
- Health and Wellness Program
- Healthy Families



"We're so grateful for this special place to call home," said two of the residents, joined here by Linda Volhein



(from left) Tom Minor, Kaki O'Shaughnessy, Linda Volhein, Kristy and Paul Harris celebrate the grand opening of Florence Crittenton's newest transitional living residence, the Pierson Apartments

events & fundraisers

4th Annual Teaming Up for Kids! Luncheon

On March 24th, the 4th Annual *Teaming Up for Kids!* Luncheon raised more than \$482,000 to benefit Florence Crittenton's girls, boys and their families! To our delight, CNN's **Christi Paul** emceed the afternoon's program again this year. We were honored with the opportunity to present community and government leader, **Barbara Barrett** with the **HOPE Award** in recognition of her commitment to reach out to our community's children and families in need. Following the award presentation, keynote speaker, **Jane Seymour** shared an inspirational message of how she has overcome great challenges in her life and used them as

a vehicle for positive change. Her message was of particular significance, because the 40 girls who are currently living in Florence Crittenton's group home were at the event for the first time this year.

Although the luncheon was on March 24th, the festivities actually got started the day before when we had the pleasure of hosting Christi Paul, Barbara Barrett and Jane Seymour for a tour of Florence Crittenton's campus, during which the girls had a chance to personally visit with each of them.

This year's luncheon could not have been such an amazing success without the dedication and hard work of Luncheon Chair, **Ina Manaster** and Vice Chairs, **Laurel D'Antoni** and **Susan Karis**, along with a very talented committee. In addition, we would like to thank former Florence Crittenton client, **Brittany**, for sharing her personal story of hope and inspiration with our 750 friends and guests. **A special thank you to the many generous supporters and sponsors from our community.**

We hope you'll all **join us again next year** for our 5th Annual *Teaming Up For Kids!* Luncheon on **March 22, 2007**, and be a part of our team that includes committed and caring members of the community who support Florence Crittenton's kids and mission.



Event Chair, Ina Manaster (right), presents Barbara Barrett with Florence Crittenton's HOPE Award



Event Chair, Ina Manaster (center) is joined by Vice Chairs, Susan Karis (left) and Laurel D'Antoni



Missy Anderson is joined by Hollywood producer, James Keach (left) and Bob Bergman



Christi Paul (center) enjoys the company of Jinger (left) & Janell Richardson



Board Chairman, Jon Held (right), Cheryl Pollack (left) & Jane Seymour enjoy the luncheon festivities



(from left) Miriam Hinrichs, Ina Manaster, Barbara Barrett, Jane Seymour and Michelle Robson enjoy the VIP reception

Make It a Date!

12th Annual Viva Las Vegas Casino Night & Silent Auction!



April 29, 2006
7:00pm - 11:30pm

Enjoy a night of exciting casino games, food from top Valley restaurants, live entertainment and a silent auction at Viva Las Vegas, hosted by the Valley of the Sun Active 20-30 Club. More than 500 guests are expected to attend this year's event held at the Arizona Historical Society at Papago Park in Tempe.

Info: 602-452-2030 or www.vos2030.org

Thank You To Our Event Sponsors!

Exclusive Presenting Sponsor

The Arizona Republic

Empowering Kids - \$20,000

Clear Channel Radio
The Lyle Anderson Company Inc.
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Giving Hope - \$15,000

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KTVK Channel 3 - Arizona's Family
Deborah Lemieux
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McCarthy Construction
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Phoenix Suns
Russ Lyon
Sleep America
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St. Joseph's Hospital & Medical Center
Triple Creek Ranch
Candace & James Unruh
Vestar
Lisa Wagenhals
Georgia Wolfe
Young & Company

Ensuring Safety - \$5,000

Bank of America
Cities West Publishing
Laurel & Mike D'Antoni
Sue Fletcher
Florence Crittenton Auxiliary
Miriam & Merle Hinrichs
Mr. & Mrs. James Nederlander
Piper Jaffray
Jinger & Brad Richardson
Nancy & John Teets

A Sense of Community - \$2,500

Allstate Energy
American Express
Kim Anderson & Julie Kroot
Bashas'
Oonagh Boppart
Marcia Bothe/Bothe Intl.
Cox Communications
Data Processing Air Corporation
Arlene Davidson
The Dial Corporation
Fennemore Craig
Naomi Gauthier
Globe Corporation
Tracey Gray & Kim Leinweber
ITEM Magazine
Jefferson Wells
JPMorgan Chase
Kitchell
KTVK Channel 3 - Arizona's Family
Deborah Lemieux
Janis & Dennis Lyon
McCarthy Construction
Ms. Priscilla Nicholas/
Nicholas Family Foundation
Phoenix Suns
Russ Lyon
Sleep America
Nancy & Robert Spetzler
St. Joseph's Hospital & Medical Center
Triple Creek Ranch
Candace & James Unruh
Vestar
Lisa Wagenhals
Georgia Wolfe
Young & Company

Thank You for Your Support!

JEWELRY & ART SHOW



On November 18-19, Legacy Gallery owner, **Jinger Richardson** hosted a jewelry and art sale featuring more than 10 first-class local and out-of-state artists. Shoppers were delighted by the wide array of unique holiday gift items ranging from hip clothing and dazzling jewelry to one-of-a-kind hand-crafted pieces. A special thank you to Jinger and each of the artists for donating a portion of your sales to Florence Crittenton.

HOLIDAY PARTY

On December 1, the staff at **McMurry** hosted a “You’re a Star”-themed holiday bash for the 40 girls in Florence Crittenton’s Residential Group Home. The girls enjoyed gift baskets full of girlie goodies, music by **Power 92** DJs, hair styles and makeup from **Mane Attraction**, “cover girl” photos mounted on magazine covers by **Ken Easley Photography** and a traditional holiday feast with all the trimmings. Thank you, **McMurry**, for making our girls feel like shining stars. This was a party they will never forget!



Brandi (left) is all smiles with her “Oscar” at the holiday party



Preston McMurry and Linda Volhein enjoy the holiday festivities

AMEX KNOWS WHAT GIRLS LIKE

There are few things girls like more than fancy, fragrant and fun bath products. Thanks to the **American Express Global Reengineering & Six Sigma Team** who donated more than 20 boxes full of just that, the girls on our campus are smiling, sparkling and smelling sweet.



McCARTHY GIVES BACK!

Our sincere thanks to the employees at **McCarthy Construction** for your donation during the holidays to help make the season bright for our girls. Your care and generosity over the years mean the world to us!

HOLIDAY DRIVE

We were overwhelmed with your generosity during the holiday season! Hundreds of gifts and donations poured in during December, which benefited several of Florence Crittenton’s programs. Below is a list of people who made the holidays extra special for our kids by making a donation and giving their time to sort and wrap holiday gifts.



Vineyard Church members shared their holiday cheer with the girls

Ms. Michele Allen
 American Business Women’s Association
 American Family Insurance
 American Fire Equipment
 Ms. Peggy Amick
 Arizona Association of Business Support Services
 Ms. Janice Ashby
 Ms. Rosalie Aubuchon
 Mrs. Linda Burkett
 Mr. Daryl Burton
 Ms. Esther Cogley
 Ms. Sarah Cohen
 Mr. Miike Corris
 Ms. Marianne Culpepper
 Ms. Margie Culpepper
 D&C Investments, LLC
 Ms. Rose Erato
 Ms. Tanya Griffith
 Mrs. Nicole Holloway
 Ms. Melanie Hutchings

Ms. Carole Jallo
 JRM Environmental
 Ms. Mary Kellemeyn
 Ms. Misty Kent
 Ms. Kat Kiehle
 Ms. Karin Kline
 Gerri Kursinsky
 Greta Mang
 Ms. Linda Marshall
 Ms. Lisa McConnaughy-Vargas
 Ms. Wanda McLaughlin
 Moreno Family Foundation
 National Charity League – Moon Valley Chapter
 Mrs. Wendy Nelson
 Mrs. Janice Olsen
 Ms. Marci Oulton
 Pete King Construction
 Piper Jaffray – Mr. James Chandler
 Marie Pitera
 Ms. Pearle T. Saylor



Michele Allen & Rose Erato deliver beautiful gift bags for girls in our Transitional Living program

Shoebbox Ministry – Ms. Laura Borgeson
 Mr. Clyde Smith
 Ms. Patty Snyder
 Ms. Kenya Stewart
 Target Greatland
 Ms. Kathy Tibbetts
 Ms. Cynthia Valverde
 Vineyard Church – Ms. Jennifer Stangler
 Ms. Camille Waters
 Ms. Kayla Wiest

community support

Charles Crittenton Society



Florence Crittenton Founder
Charles Crittenton

This year's **Charles Crittenton Society Holiday Party** was held at **Bentley Projects**, a world-class contemporary art gallery in downtown Phoenix. The party included a sumptuous Thanksgiving feast and entertainment by singer and Florence Crittenton Youth Choir director, **Kristi Brannon**. Guests also enjoyed an inspirational program that spotlighted Florence Crittenton client, **Reyna**, who has overcome many difficult obstacles

on her quest to become a strong, self-sufficient young woman.

A very special thank you to all who attended this spectacular event, which welcomed many new members to the Charles Crittenton Society.



Darby & Hersh Epstein
enjoy the festivities



CCS members, Marva
Rutherford & Carlos Jones Jr.

Join the Charles Crittenton Society today and become a **Champion of Hope** for hundreds of kids each year!

Your annual gift of \$1,000 and up can be split into monthly or quarterly payments and can be made by check, stock or credit card. Please contact Carrie Walker-Ostroski for membership details, 602-288-4586.

Ms. Vel Harless

has been volunteering as a *Friend of Florence Crittenton* for over three months now. The girls in Cottage 4 can always count on Ms. Vel to brighten their spirits and make them laugh. Every Tuesday evening, Ms. Vel comes to visiting hours and spends time with girls who otherwise would never have visitors. Whether it's playing games, watching movies or just simply talking on the couch, the girls have come to see Ms. Vel as a friend, grandmother, confidante; and best of all, someone who truly cares about them. **Thank you, Ms. Vel** for your kindness and dedication to Florence Crittenton's girls. We're lucky to have you!

For more information on becoming a volunteer, please call 602-288-4567.



April 23-29 is National Volunteer Week!

We extend our sincere thanks to each of you who volunteer your time and talents to enrich our girls' lives!

Supporter Spotlight



Laurel D'Antoni

For nearly two years, **Laurel D'Antoni** has made it her personal mission to increase the community's awareness of Florence Crittenton. As a matter of fact, many of you reading this newsletter probably came to know Florence Crittenton through Laurel. It only takes a minute (if that!) in her presence to see that Laurel's passion and commitment are limitless. Whenever she has the chance, Laurel uses her many television and radio appearances as an opportunity to mention the work we are doing for Arizona's at-risk girls. Even amid the busy basketball season, Laurel was a **Vice Chair** of the committee who planned the **4th Annual Teaming Up for Kids! Luncheon**, where she utilized her excellent leadership skills to make this year's event a huge success. We could not touch so many lives without support from members of the community like Laurel.

Our sincere thanks to Laurel for her dedication to Florence Crittenton's children and families!

We are seeking current members who would like to join the **Charles Crittenton Society Committee**.

As a committee member, you will:

- Assist with the recruitment of new Society members
- Be involved in the planning of exclusive Society special events

Call 602-288-4590 to join this dynamic committee!



My Story

News, Poems, Stories and Artwork From and About Kids in Florence Crittenton's Programs



Who Are We To Judge

Who are we to judge you
For all the things you've done
Who are we to judge you
Because we are not that One.

You say you are confused
And don't know what else to do
You got tired of being abused
By the ones who said I love you.

It's no longer about how or why they lied
And all the pain they put you through
It's now time to reach deep down inside
So you can make a better start for you.

Who are we to judge you
For all the things you say
Who are we to judge you
Today and every day.

I can't say that everything will be OK
For I haven't walked in your shoes
All I can do is be here in any way
Now it's on you the things you choose.

I know at times you may feel alone
And think no one cares
Remember you will never be alone
If you always know He's there.

Who are we to judge
No one

- Norma Beltran



Norma has been a member of Florence Crittenton's residential staff for close to 2 years

Winter Wish List – Residential Group Home

- Twin sheet sets
- Twin comforters
- New slippers
- Gift cards (i.e. Target, Fry's, Blockbuster)
- Board games
- Hair Accessories
- Passes or coupons for activities such as movies, IMAX Theater, Castles & Coasters, Science Center, Phoenix Zoo, roller skating, indoor rock climbing and sporting events



Announcements!

1 URBAN COOKIES



Florence Crittenton recently opened its kitchen to **Urban Cookies**, an online cookie gift packaging company. Urban Cookies creates gourmet, all-natural cookies and unique gift packages customized for more than 20 holidays and occasions. Former Florence Crittenton staff member, **Shaun Breese** and her husband, **Brady** own the company and will serve as mentors to two Florence Crittenton girls who will assist with packaging, learn business basics and earn community service hours.

Check them out at www.urbancookies.com!

PERFECTLY GOURMET. FAMOUSLY FUNKY. SIMPLY UNIQUE.

Giving a gift has never been so hip.



2 JAZZ UP YOUR LIFE!

The **KYOT Smooth Jazz CD Sampler Volume 11** is still available! To get your copy of this award-winning CD, visit any Valley **Borders** bookstore. Florence Crittenton is the CD's beneficiary, so pick up yours today!



3 TURN YOUR CAR INTO CASH!



With the assistance of **Vehicles for Charity (VFC)**, a non-profit organization, Florence Crittenton is accepting cars, trucks, boats, campers, RVs, motorcycles, golf carts and trailers; even if they're not running. VFC will pick up the vehicle for free, and the law allows a tax deduction equal to the gross proceeds from the sale of the donated vehicle. Proceeds from the sale of the vehicle go directly to supporting Florence Crittenton. Have a clear title available and call 1-800-833-3006 or donate online at www.vehiclesforcharity.org.

4 WE'RE MOVING!

Florence Crittenton's Thrift Shop will be moving from its current location on Central Avenue to a new location on 7th Avenue just north of Indian School. The new shop will open in fall 2006. **See our back page for more details!**



board & auxiliary

BOARD OF DIRECTORS 2005-2006



Jon Held
Board Chairman

Missy Anderson
Jos Anshell
Oonagh Boppart
Arlene Davidson
Dawn Donovan
Hersh Epstein
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Debbie Gaby
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Mike Olsen
Jim Rapisarda
Yvonne Roth
Nancy Spetzler
Candice Unruh
Adrienne Wilhoit
Johnetta Williams
Georgia Wolfe
Alan M. Young
Ruth Young

Board members got an extra special treat at their holiday party this past December. They enjoyed the premiere performance of Florence Crittenton's new youth choir! The choir is directed by a very special volunteer, **Kristi Brannon**, and members include residential girls and Crittenton Youth Academy students. Following the performance, board members and other guests had a chance to spend time getting to know the choir over a lovely catered lunch.

Board members were not the only ones celebrating during the holidays. Members of the ladies auxiliary hosted their own holiday party for the girls that included delicious food, a gift exchange and original stories and poems read by the girls.

As many of you may already know, Florence Crittenton's Thrift Shop on Central closed on **March 18, 2006** due to the fact that a light rail station is going to be built where the shop now stands. **But, here's the good news!** The Thrift Shop will reopen in the fall in a newly remodeled, larger building on the west side of 7th Avenue just north of Indian School.



Ruth Young
Auxiliary President

AUXILIARY OFFICERS 2005-2006

President: Ruth Young
Vice President: Gwen Stoner
Recording Secretary: Kay Sack
Corresponding Secretary: Fanna Jones
Treasurer: Julie Ayo-May
Home Services: Gloria Griego & Eve Stahl
Past President Advisor: Yvonne Roth

Design: Loren Nichols, Nichols Custom Graphics
480-429-1111 or n.graphics@cox.net
Printer: O'Neil Printing
Editor: Tobey Erskine
Communications & Public Relations Manager
602-288-4589 or terskine@flocrit.org

We value your questions and comments! Please also let us know if you would like this newsletter sent to a friend.



Auxiliary members prepare for the rush of closing day



Thelma Peterson (left) enjoys the choir's performance with Auxiliary president, Ruth Young

We will be accepting donations during the time the shop is closed, so remember to set aside any clothing, furniture, home accessories, books

and fine jewelry you no longer want and make a tax deductible donation to the Thrift Shop. **Donations can either be dropped off at Florence Crittenton's campus, or you may call 602-254-7861 to schedule a pick-up.** You can be sure that our shoppers eagerly await your treasures, and please visit the new shop once it opens.

If you would like more information about becoming a member of either our board of directors or ladies auxiliary, please call one of the numbers listed below. **There are many ways for you to be involved and make a difference in the lives of Florence Crittenton's girls.**

Board of Directors – 602-288-4520 • Auxiliary – 602-276-9023



Florence Crittenton

Where Hope Comes to Life

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