



Florence Crittenton  
Where Hope Comes to Life

# transitions



NEWS, EVENTS AND INFORMATION ABOUT FLORENCE CRITTENTON

SUMMER 2008



### Web Update:

Check out our brand new website!

[www.florencecrittentonofaz.org](http://www.florencecrittentonofaz.org)



### Crittenton Academy Now Enrolling!

Morning and afternoon sessions available.  
See page 3 for school news.



### 7th Annual Teaming Up For Kids Luncheon

Save the Date – March 5, 2009  
**Thank You** to this year's supporters.  
See page 5.



Kathy Munson (left) and Rona Kasen join in the celebration.

## Flo's on 7th Celebrates a Birthday!

**F**lo's on 7th, Florence Crittenton's hip, upscale resale store, celebrated a birthday recently. The first annual **Flo's Birthday Bash** was held April 21-26 to celebrate one year at the new location. The week long event included three live segments on KTVK 3TV, including Laurel D'Antoni highlighting "treasures" from Flo's, a fashion show featuring the Diamondbacks Wives, a beautiful birthday cake and cupcakes created by the Biltmore's Master Pastry Chef, Thomas Huebner, and a segment the day of the event starring our very own Carrie Walker-Ostroski.

Live radio coverage was provided throughout the week courtesy of KLNZ-FM, KJMZ-FM, and KVIB-FM. Additional radio support was generously donated by KEDJ-FM, KKFR-FM, KMVA-FM and KTAR.com. In addition to our media supporters, we would also like to thank Blanca Esparza-Pap, Kathy Munson, Trisha Anthony and Ina Manaster for their help and support.

Summer is a critical time for donations, so please donate your gently-loved items.

**Our Wish List includes:** furniture, clothing, shoes, handbags, jewelry, crystal, linens, dinnerware and flatware, decorative items, housewares and books. If you are interested in information regarding a donation drive at your place of business, please call Sarah Henkel at 602-288-4583. Remember, 100% of the store's proceeds go to support our life-changing programs for Arizona's at-risk girls.

For more information visit [www.floson7th.com](http://www.floson7th.com).



A CRITTENTON STORE

**Address:** 4116 N. 7th Avenue  
(just north of Indian School)

**Store Hours:** Monday - Saturday,  
10 a.m. - 6 p.m.

**Donation Drop Off Hours:**

Monday - Friday from 7:00 am - 6:00 pm  
Saturday 10:00 am - 6:00 pm.

**Phone:** 602-254-7861



"Flo" welcomes Dawn Donovan and Mike Olsen to the Birthday Bash!



# director



Spring is always an exciting time at Florence Crittenton, and this year was no exception. In March, we celebrated the sixth annual **Teaming Up for Kids Luncheon**, along with nearly 900 caring members of our community. I would like to extend my deep gratitude and thanks to **Lisa James and Christi Warner-Beyer**, our Luncheon Chairs, and their dedicated committee. Together they created one of the most memorable events in Florence Crittenton's history. I cannot let the opportunity go by without a very special thanks to our Honorary Chairs, **Laurel D'Antoni and Susan Karis**, who gave us the pleasure of presenting **Governor Janet Napolitano** with the HOPE Award. In addition, my thanks to all the businesses, foundations, donors and guests, for without your support, the event would not have been possible. It is revenues from events such as this that go directly to meeting the girls' needs and make it possible to keep our valuable programs and services going.



June is graduation month and over thirty of our Crittenton Academy students successfully completed the requirements of graduation. We are very proud of these young people as they take this significant step towards their future success. With each graduating class, we maintain our principle that each student, regardless of the challenges they are facing, can succeed in school given the right setting and the right approach. Don't miss the "Success Story" on page 7 highlighting two of our residential girls who have graduated. I offer this quote to all our graduates, *"I hope your dreams take you to the corners of your smiles, to the highest of your hopes, to the windows of your opportunities, and to the most special places your heart has ever known."* ~ Author Unknown

As you think of creative ways to stay cool and have fun during the hot summer, **please consider the endless ways you can make a difference personally in the lives of Florence Crittenton's girls.** Whether it's through volunteering, donating, or becoming a member of the Charles Crittenton Society, each of you has the power to give hope to a child.

Best Wishes,

*Linda Volheim*

## PHOENIX SUNS AND APS RENOVATE NEW SPORTS COURT



The newly renovated Laura and Michael Wagner sports court was opened for play with style on May 9th. We were joined by Steve Nash and the Phoenix Suns Gorilla as well as Suns President/COO, Rick Welts and APS President/CEO, Don Brandt. The opening ceremony and presentations were followed by the first annual staff vs. student basketball games. The Florence Fem-Bots took on the Lady Scorpions in the first game, followed by the Men's Crittenton team against the Scorpion boys' team. Both staff teams were defeated (much to the delight of the kids!), and fun was had by all. Florence Crittenton would like to thank the **Phoenix Suns** and **APS** for their generous support of this important project. Special thanks also go out to Laurel and Mike D'Antoni for their role in making this possible.



APS President/CEO, Don Brandt; Suns President/COO, Rick Welts; Suns Player Steve Nash

# programs

The last few months were busy ones at the **Crittenton Youth Academy**. Preparation for exams, prom and graduation were in full swing.



Monica looking glamorous at the Crittenton Academy 2008 Prom.

Crittenton Academy students walked the red carpet on May 16th and danced the night away at their “Night in Hollywood” themed prom. Café Elizabeth was transformed into an awards night replete with filmstrip, movie posters, popcorn buckets and a VIP room. Students danced, mingled and took pictures to remember the occasion while David F. and Dymond G. were crowned King and Queen. Perhaps the most popular man of the evening was the one behind the lens, Dave Knoer of K-Kamera Kares, who donated his time and talent as the night’s professional photographer. Special thanks go to Elouise Nathaniel and the Valley of the Sun Active 20-30 Club for going the extra mile to find beautiful dresses for the girls to wear.

This year’s graduating class included over thirty students. The class valedictorian, Karen Tom, was presented with the **Laura and Michael Wagner Excellence in Education Award** at the graduation ceremony held June 4. Karen was born in Phoenix and is the youngest of seven siblings. She enjoys listening to music and hanging out with her friends. At Crittenton Academy, Karen has been very helpful with teachers and even helped out with setting up prom! She currently holds the highest GPA for this year’s graduating class with a 3.52 on a 4.0 scale. Congratulations to Karen and the entire graduating class of 2008!

*A special thanks to the Crittenton Academy staff for their dedication to helping each student achieve academic excellence!*



Valedictorian, Karen Tom (l) and Salutatorian, Shannon Bitah (r).

- Residential Group Home
- ▶ **Crittenton Academy**
- Independent Living Program
- Women Involved in Nurturing Girls’ Self-esteem (WINGS)
- Scottsdale Girls Ranch
- Transitional Living Program
- Health and Wellness Program
- Healthy Families

*At Crittenton Academy, it is our goal to create an environment where all students can attain success and progress towards a productive future. We achieve this by forming positive relationships with students and placing them in academic programs aligned with their unique needs and abilities.*



**Crittenton Academy**  
An Accredited Charter School

## Now Enrolling!

Crittenton Academy makes it easy for its students to stay in school by offering a variety of class scheduling options. **We offer morning and afternoon sessions!**

For more information about the academy or to receive an enrollment application, please visit our Web site at [www.florencecrittentonofaz.org](http://www.florencecrittentonofaz.org) or call 602-274-7318.

**Congratulations to the Crittenton Youth Academy Class of 2008!**

# Make It a Date!

## Red Carpet Gala sponsored by the Tonya Allen Foundation

September 13, 2008

**Location:** The Buttes, 200 Westcourt Way, Tempe

**Time:** 6:30 pm - 10:00 pm

**Cost:** \$50 pp. Proceeds to benefit Florence Crittenton.

**Keynote Speaker:** Kristi Hedlund, Publisher of Phoenix Woman Magazine

**Award Ceremony Presenter:** Debbie Gaby, President of Sleep America will present the 2008 "Triumph over Tragedy" Award

**Honoree:** Terri Bowerstock, CEO of Terri's Consignment.

For more info visit: [www.TONYAALLENFOUNDATION.org](http://www.TONYAALLENFOUNDATION.org)

## Sleep America Charities 5th Annual Golf Tournament

September 16, 2008



**Location:** Lookout Mountain Golf Course – Hilton Tapatio

**Start Time:** 7:30 am, 4 Player Modified Scramble Shotgun

**Emcee:** Al McCoy – Voice of the Phoenix Suns

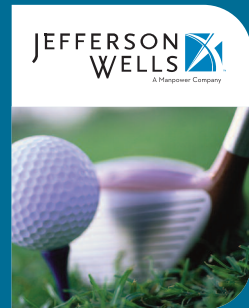
**Guest Speaker:** Jay Parry, President & COO of Phoenix Mercury

**Beneficiaries:** Florence Crittenton, Sojourner Center, Arizona Youth Development

For more info visit: [www.sleepamerica.com/events.php](http://www.sleepamerica.com/events.php)

## 3rd Annual Jefferson Wells Golf Tournament

October 30, 2008



**Location:** Lookout Mountain Golf Club at Pointe Hilton Tapatio Cliffs Resort

**Start Time:** Registration - 7:00 am  
Scramble format tournament - 8:30 am  
Lunch and award presentations - 3:00 pm

**Cost:** Golfers will have the opportunity to donate directly to Florence Crittenton at registration; the suggested donation is \$100 per golfer. **All your donations are 100% tax deductible.**

The tournament includes golf, lunch, fun and networking. Golfers can compete in contests such as putting, closet to the pin and longest drive. We will also have a hole-in-one giveaway and a chance to win a 50/50 raffle! Opportunities for raffle prizes and surprises will be offered throughout the day.

**Join us in a triple win – Friends, Fun, Charity!**

For more info visit: <http://jw.golfreg.com>

# events & fundraisers



## Thank You Sponsors!

With deepest gratitude we thank our 6th Annual Teaming Up For Kids Luncheon Top Sponsors. **Save the Date for the 7th Annual Teaming Up For Kids Luncheon, March 5, 2009, at the Arizona Biltmore Resort and Spa.**

**\$25,000  
Empowering Kids**  
The Arizona Republic/AZ Society

**\$20,000  
Giving Hope**  
BlueCross BlueShield of Arizona  
Clear Channel Radio  
Miriam and Merle Hinrichs  
The Moreno Family Foundation  
Services Group of America  
Tim & Willy Kid's FUN-Dation

**\$12,500  
Providing Opportunity**  
Missy and Lyle Anderson  
3TV – Arizona's Family  
Dial Corporation  
Legacy Homes  
Phoenix Suns & Suns Wives  
Sleep America - Debbie and Len Gaby  
SunChase Holdings – Linda Pope

**\$5,000  
Ensuring Safety**  
Susie Alofs  
Pam Crowe  
Laurel and Mike D'Antoni  
Sue Fletcher  
Laurie and Bud Florkiewicz

Lisa James/Gordon C. James  
Public Relations  
Jefferson Wells  
Josephine Leslie  
Ina and Murray Manaster  
Diane Might  
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Lisa Shaw and Heidi Rasor  
Nancy Spetzler  
Christi Warner-Beyer  
UBS Financial Services, Inc.

**\$2,500  
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Kay and Brad Casper  
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Moda Fina  
Phoenix Woman Magazine  
Phoenix Magazine/Phoenix  
Home & Garden  
Trends  
US Airways

**Special Thanks To**  
Christy Burton  
Cowgirls Historical Foundation  
Jacquie Dorrance  
ING Financial  
Lavinia Family Foundation  
Martha Melman  
Sandy and Frank Trznadel  
United Phoenix Firefighters, Inc.  
Valley of the Sun Active  
20/30 Club



# Thank You for Your Support!



## GIRL SCOUT TROOP #1562

Florence Crittenton would like to extend a huge THANKYOU to Kim McCann and her Girl Scout Troop #1562 for their dedication and hard work in constructing the **Girls Ranch Library**. A dedication ceremony was held May 14th with a

ribbon cutting to officially open the room. The girls invited their leaders, their families, Girls Ranch staff and clients, Scottsdale Mayor Mary Manross and several other community members as well as the owner of *Closet Masters*, Ron Ostash, who designed and installed all the shelving. Florence Crittenton would like to thank all of the dedicated girls of Troop #1562 who have turned this project into something that can be enjoyed by girls and their children for many years to come.

**Viva Las Vegas**



## VIVA LAS VEGAS

The Valley of the Sun Active 20-30 Club's premier fund raising event, Viva Las Vegas 2008 Casino Night and Silent Auction

was held on May 3 and proved to be its usual huge success. This semi-formal event featured a variety of top restaurants from across the Valley serving samples of their finest foods, a band entertained guests and a fabulous silent auction provided something for everyone's interests. With the help of underwriting and in-kind donations from local businesses and individuals, the VOS Active 20/30 Club made Viva Las Vegas 2008 another successful fundraising event to benefit Florence Crittenton through the Valley Kids Foundation. The 20/30 Club has been partnering with Florence Crittenton for 14 years and continues to support our mission of providing safety, hope and opportunity to every girl whose life we touch.



## CURVES

*Curves*

With the help of Shannon Todarello, owner of **Curves** on Central, the Transitional Living Program girls and staff have the chance to shape up

and get fit. Shannon has opened her doors to our girls offering a FREE one year membership. That's nearly \$500.00 per person! Shannon says it is her way to help young women learn good health habits rather than waiting until they have a long lifetime of poor choices to overcome. Several of our ladies and staff have jumped at this chance to get fit. TLP and Florence Crittenton wish to thank Shannon for this wonderful opportunity and encourage any of you who are looking for an enjoyable way to get fit to check out *Curves* on Central.

## FLO'S FACELIFT

Faith Lutheran Church's Thrivent Chapter volunteers once again took on projects at Florence Crittenton, providing materials and services to beautify several agency properties. Flo's on 7th received a colorful face lift with the addition of bright blue accents to help the store stand out among the competition. Thrivent volunteers also helped inside the store sorting donations and preparing them for the sales floor, while additional Thrivent members worked at the main campus refreshing our parking lot lines and providing help on other small projects. Many thanks to our wonderful friends at Faith Lutheran's Thrivent Chapter for their continued support and belief in the mission of Florence Crittenton.

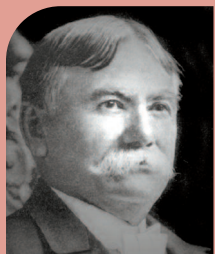
**Flo's on 7th**

A CRITTENTON STORE



# community support

## Charles Crittenton Society Spring Social



Florence Crittenton Founder  
Charles Crittenton

A big *Thank You* to Society member, **David Neishabori**, who generously hosted the Crittenton Society Spring Social, **Moon Over Miami**, on April 22. The event took place at David's business, **Azadi Fine Rugs**, in Scottsdale. Over 100 people enjoyed savory Latin inspired hors d'oeuvres, mojitos and music. Thanks to all members who joined us for this delightful event and to the new members who joined our ranks that evening. Crittenton Society members help provide vital funding for programs. If you are not already a member, please join today!

Your annual gift of \$1,000 or more can be paid monthly or quarterly and can be made by check, stock or by credit card. Please contact John Vack at (602) 288-4514 or join on-line at [www.florencecrittentonofaz.org](http://www.florencecrittentonofaz.org).



New CCS Members W.L. & Betty Button with Kim Karahadian.

## Making A Gift of Stock!

Florence Crittenton is pleased to announce the creation of a new securities-gifting program. Giving the gift of highly appreciated stocks creates an ideal philanthropic outcome for both our donors and Florence Crittenton. Stock gifts are deductible from income tax at fair market value, thus allowing the donor to avoid capital gains taxes that would otherwise result from selling the asset and giving the cash proceeds. Gifts of appreciated assets are often deductible in amounts of up to 30% of adjusted gross income, and many times excess deductions may be carried forward for use in the future. Upon receiving the high-appreciated asset, Florence Crittenton is able to convert the stock to cash and use the funds to support our treasured mission or that specified by the donor.

Making a gift of securities to Florence Crittenton is easy. Simply contact your securities broker and request the gift, specifying the specific security and the number of shares; furthermore, you will want to ensure that you have the cost basis for the specified stock and that you have held that security for at least one year and a day. We also suggest that you put your request in writing and send a copy to your broker as well as Florence Crittenton so that we may follow up on your request. In order to complete the transfer, you will need to provide them with our receiving account information:

**Florence Crittenton Services of Arizona, Inc.**  
Ameriprise Financial Services, Inc.  
Account Number: 0000-1512-3821  
Clearing Number: 0126

For assistance contact Ameriprise at 1-800-297-7378 and select Option 1 then Option 4.



**Florence Crittenton Stock Gifting Account**  
UBS Financial Services, Inc.  
c/o Wealth Management Group of Scottsdale  
Account # GA 20876

For assistance contact the UBS Wealth Management Group of Scottsdale at 480-922-6403 or Carrie Ostroski at 602-288-4586, Associate Executive Officer, Florence Crittenton.

Our Board of Directors has approved moving forward with an endowment campaign. We are currently in the planning phase, preparing internally and identifying potential campaign leadership. We are confident that after 112 years, this is the right time to invest in the future of our services and the continued growth of our effective, life-changing programs. The Board of Visitors generous one million dollar grant will be a component of our endowment campaign and we continue to seek matching gifts towards that grant.

In addition, we've expanded our Planned Giving program. When you make a planned gift you will receive substantial tax benefits, potentially increase your income and provide a way of fulfilling your personal and financial goals.

## Success Stories

News, Poems, Stories and Artwork  
From and About the Kids in  
Florence Crittenton's Programs

**Congratulations Graduates!** Two of our residential girls, Elia and Evelyn, graduated from Crittenton Academy on June 4. We are very proud of our girls and would like to share some of their thoughts with you:

*How long have you been at Florence Crittenton?*

**Elia:** Six months

**Evelyn:** Eight months

*What do you think your life would be like if you hadn't come to Florence Crittenton? Do you think you would be graduating?*

**Elia:** From two years ago, my first time here, I never would have thought of college.

**Evelyn:** I probably wouldn't be in school and I would be running the streets. I wouldn't be graduating.

*Why do you think Florence Crittenton's programs are important?*

**Elia:** You learn skills for independence.

**Evelyn:** It helps young girls deal with issues that they need to take care of and learn at the same time.

*What are some of your goals and dreams for the future?*

**Elia:** I will be going to Mesa Community College this coming semester, first general classes, then towards becoming a veterinary technician.

**Evelyn:** My goal for the future is to become an x-ray technician or be a BHT, (Behavioral Health Technician), and help kids who were once in my position.

*How has Florence Crittenton helped you work toward making these goals and dreams a reality?*

**Elia:** With school, I earned 5½ credits in two months.

**Evelyn:** By teaching me that education is important and that I can get a career and enjoy making a living at the same time.

*Do you have advice for other teens facing the same kind of challenges you have faced and are continuing to face?*

**Elia:** Don't give up hope because you never know what's coming.

**Evelyn:** That an education is very important when you come off the streets because if you have nothing else, that's your key to having something.

*Is there anything else you'd like to tell us?*

**Elia:** No matter how people think of you, stand tall and be confident.

**Evelyn:** That Florence Crittenton is an awesome program. The staff is great and the way the program is run is good. Since I've been locked up in all the placements I've been in, none have been able to compete with this program because this program is the best.

# Announcements!

## 1 UNITED WAY CAMPAIGN



Does your company host a **United Way** workplace campaign every fall? If so, please remember that Florence Crittenton is a proud and valued partner of Valley of the Sun United Way. By making your gift to their *Results that Matter* fund, you will provide valuable support for several of our programs and help us continue to improve lives in our community. Visit the United Way's website at [www.vsuw.org](http://www.vsuw.org) for more information.

*(United Way donations do not qualify as special event or membership gifts.)*



## 2 AMERICAN EXPRESS



Now your **American Express** Membership Rewards points can help Florence Crittenton bring safety, hope and opportunity to youth in Arizona. The American Express *GivingExpress* Program enables you to donate your Membership Rewards points to Florence Crittenton online. For every 1,000 points you contribute Florence Crittenton will receive \$8 in unrestricted funding. And it is absolutely free; there are no processing fees, so your gift will go directly to our programs. To find out more, visit [www.americanexpress.com/give](http://www.americanexpress.com/give).

## 3 TURN YOUR CAR INTO CASH!



With the assistance of **Vehicles for Charity (VFC)**, a non-profit organization, Florence Crittenton is accepting cars, trucks, boats, campers, RVs, motorcycles, golf carts and trailers; even if they're not running. VFC will pick up the vehicle for free, and the law allows a tax deduction equal to the gross proceeds from the sale of the donated vehicle. Proceeds from the sale of the vehicle go directly to supporting Florence Crittenton. Have a clear title available and call 1-800-833-3006 or you can donate online at [www.vehiclesforcharity.org](http://www.vehiclesforcharity.org).

# board & auxiliary

## BOARD OF DIRECTORS 2007-2008



*Ina Manaster*  
Board Chairman

Melissa Baffert  
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Michele Tyler  
Alan Young  
Ruth Young

The Auxiliary Spring Luncheon and Fashion Show was held May 8 at the Arizona Country Club. The afternoon included food, fun and fashion. Auxiliary members doubled as runway models in beautiful clothing provided by **Chico's**. A special thank you to each of you who attended and modeled!

The hot summer months are here and the Auxiliary's **Home Services Committee** will be keeping the girls happy and cool by sponsoring swimming days at Anthem's Water Park and planning monthly birthday celebrations. The girls will also be treated to a relaxing couple of days in Flagstaff at Camp Lady Jane, a beautiful mountainside retreat owned by one of our Auxiliary members.

A big thank you to all the Auxiliary ladies who generously donate their time and talents as volunteers at

## AUXILIARY OFFICERS 2008-2009



*Gwen Stoner*  
Auxiliary President

**President:** Gwen Stoner

**Vice President & Membership:**  
Tammy Escobar-Miller

**Recording Secretary:**  
Ruth Young

**Corresponding Secretary:**  
Jane Ann George

**Treasurer:** Wilma Martin

**Home Services:** Eve Stahl & Anne Bloyd

**Past President Advisor & Parliamentarian:**  
Ruth Young

**Design:** Loren Nichols, Nichols Custom Graphics  
480-429-1111 or n.graphics@cox.net

**Printer:** Crown Press

**Editor:** Lory Lasica  
Communications & Public Relations Manager  
602-288-4589 or llasica@flocrit.org

*We value your questions and comments! Please also let us know if you would like this newsletter sent to a friend.*



Past Auxiliary Presidents, left to right: Sara Carey, Gene Groth, Gwen Stoner, Yvonne Roth, Dorothy Lane, Pam Allsworth, Phylis Baker, June Shickles, Doris Stevenson, Marcelle Amory.

**Flo's on 7th!** Remember, there is no better time than the present to clean out your closets and bring them your treasures to stock the store's shelves. New faces are always welcome as volunteers also!

*If you would like to make a difference in the lives of the children and families Florence Crittenton serves by becoming a member of the Auxiliary, please call 602-288-4567.*

**Flo's on 7th, 4116 N. 7th Ave., 602-254-7861,  
[www.floson7th.com](http://www.floson7th.com)**



**Florence Crittenton**  
*Where Hope Comes to Life*

715 West Mariposa Street  
Phoenix, AZ 85013

[www.florencecrittentonofaz.org](http://www.florencecrittentonofaz.org)



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