

JANELLE

There was a time in Janelle's life when it looked like she would not even make it to her 17th birthday. Abused in her home and further traumatized by her parents' hostile divorce, at the age of 16, Janelle ran to the streets to escape the environment that was victimizing

her. There were many times when she found herself living in a cardboard box, eating out of dumpsters and caught up in a life of drugs and stealing. Janelle lost all hope of a bright future and contemplated suicide on many occasions.

Although she knew that she was on a fatal road towards self-destruction, Janelle didn't know how to turn her life around. Then, like a blessing in disguise, Janelle ended up getting arrested and was referred by the courts to Florence Crittenton. She didn't know it yet, but this was where her life would begin to take another direction.

It wasn't easy, and it wasn't quick, but Florence Crittenton's caring therapists and residential staff worked tenaciously with Janelle to break through her anger, deep mistrust of adults and emotional hurt from years of abuse. Through the 7 Challenges program, she faced her drug addictions and learned how to make responsible choices for her future.

Today, Janelle is a confident, healthy young woman who has not only celebrated her 17th birthday, but is finishing her last year of high school with plans to continue her education so she can become a nurse.



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"With Arizona ranking dead last in the nation for the percent of high school dropouts and 47th in births to teen girls, the work of Florence Crittenton is more important than ever. Thanks to the tremendous support from our community, we are able to provide safety, hope and opportunity to every girl who walks through our doors."

– Jon Held



Mission

Florence Crittenton gives every girl whose life we touch safety, hope, and opportunity.

Vision

Florence Crittenton is the national leader in changing the future for girls.

We do this by...

- Achieving excellence in all we do
- Growing to serve all girls in need
- Being the foremost expert in gender-specific services

Core Values

- We treat every girl as if she were our own daughter
- We keep our promises to our girls, each other and the community
- We do whatever it takes to fulfill our mission and vision



Florence Crittenton
Where Hope Comes to Life

Florence Crittenton is the intersection where at-risk girls, ages 12 to 21, discover the support of a caring community and the possibility of a bright new future.



Dear friends,

I am proud to say that after 110 years, Florence Crittenton remains committed to serving Arizona's at-risk girls. Across all our programs and services, we strive to stay focused on the three key words in our mission statement; **safety, hope and opportunity.** Below are some examples of how we are making our mission a reality.

Safety

Our residential group home is a safe haven for 40 girls ages 12-18, the majority coming from homes where they have no stable support system. Many have been severely abused or neglected and struggle with drug addictions and mental health problems. Florence Crittenton provides these fragile, young girls with counseling, education, treatment and social support. A new model program was recently implemented that focuses on each girl's strengths while teaching them how to make healthy choices and become self-sufficient. Specific staff members are now permanently assigned to work in each cottage giving girls the stability they so desperately need enabling them to develop healthy, trusting relationships with safe adults.



Hope

Our WINGS mentoring program pairs volunteer women from the community with Florence Crittenton's girls in nurturing relationships. A large number of mentor matches truly become friendships and extend far beyond the required time commitment. Mentors are a source of hope and inspiration for our girls as they work towards achieving a brighter, healthier future.

Opportunity

Crittenton Youth Academy is a fully accredited charter school for high school students. The academy not only serves girls in our residential program, but also approximately 160 girls and boys from the surrounding community. Class sizes are small and the instruction format is highly individualized, thereby giving students who have often struggled in a traditional school setting the opportunity to succeed both academically and socially.

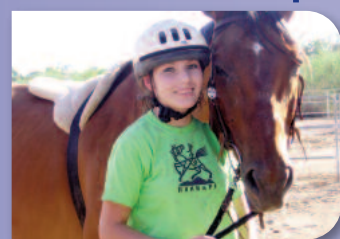
We will continue to honor our mission and commitment to you and the community to provide safety, hope and opportunity for Arizona's at-risk girls. Thank you for your continued support of our life changing efforts!

With love and gratitude,
Linda Volhein
 Linda Volhein
 Executive Director

"I used to be scared, but now I'm safe and happy."

- Gabrielle, age 13

Residential Group Home



Therapeutic group home for girls ages 12-18

- 90% of the successfully discharged girls were reunited with families.

- Over 2/3 of the clients with treatment goals such as "reduce substance abuse, maintain safe behavior and increase positive communication within the family" met over 75% of their treatment goals.

- 93% of girls who arrived with substance abuse issues remained substance free for the duration of their time at Florence Crittenton.

- 98% of the girls reported that Florence Crittenton's programs have had a positive impact on their lives.

- Nearly 100% of the girls' families who filled out a satisfaction survey said they were very pleased with our services.

Crittenton Youth Academy



NCA accredited charter school with an emphasis on individualized and competency-based education for students in grades 9-12

- Increased student enrollment from 150 students to 220 students.

- Provided intense Math intervention strategies which resulted in improved math productivity and credit completion for students. Math AIMS testing scores also substantially improved.

- Implemented the Character Counts education program.

- Increased reading skills for residential students by 2.8 grade levels through the Accelerated Reading Program.

- Graduation rate increased by 5% with 16 graduates for 2006. All graduates met the AIMS testing requirements to receive a high school diploma.

- Reduced dropout rates by implementing resource classroom for Special Education student needs and to support other students who were in need of individualized academic support.

- Developed and implemented a successful competitive interscholastic sports program that includes girls volleyball and softball, as well as boys basketball teams.

Community Based Services

Individualized, home-based skill development and case management to achieve self-sufficiency

- The Independent Living (IL) program served 560 kids, the largest number of clients since its inception in 1985.

- More than 80% of youth in the IL program demonstrated increased knowledge in the 7 core topics which include money management, educational planning, job seeking, job maintenance, community resources, legal skills and housing.

- A team of case managers began providing intense IL services to girls in the Transitional Living program which has accelerated the clients' ability to reach their ultimate goal of self-sufficiency.

- Over 80% of youth self-reported that the IL program helped them learn and demonstrate increased skills and knowledge.

- Youth in the Life Skills program self-reported the following outcomes: 82% completed a resume, 95% can now use public transportation, 100% can advocate for themselves and 93% understand how to obtain housing.

- Introduced the Healthy Families program providing support services to expectant families, as well as those who have babies under 3 months old.

Transitional Living Program



Safe, affordable housing and intensive skill building for girls ages 17 to 21 who are aging out of the state's foster care system

- The program expanded from serving 9 girls to serving 18 girls.

- For the first time since the program's inception, there has been a waiting list of as many as six clients at any given time.

- The program achieved a client employment rate of 83.3% for Q3-06, up from 55.6% for Q1-06.

- The program has achieved a client continuing education rate of 66.7% for Q3-06, up from 33.3% for Q1-06.

- Clients have demonstrated the ability to pay their bills on time at a rate of 66.7% for Q3-06, up from 33.3% for Q1-06.

WINGS (Women Involved in Nurturing Girls' Self-esteem)

Volunteer mentor program that matches at-risk girls with responsible, caring adult women in our community

- 87.5% of girls being mentored reported an increase in self-esteem and a more positive outlook on their lives.

- 92.3% of mentors surveyed reported that to their knowledge, their mentees are refraining from using drugs and/or alcohol.

- 37% of mentor matches extended beyond the required time commitment for matches.

- 62.3% of the girls being mentored were enrolled in educational programs.

Agency



- Acquired Girls Ranch Inc., renovated the Scottsdale home and opened a new residential program serving pregnant and/or parenting girls ages 12-18.

- Staff and board members completed a 5-year strategic plan that lays the foundation for the enduring success of Florence Crittenton. A new mission, vision and set of core values were developed as part of the plan.

- Purchased, renovated and opened the Pierson Apartments which provide safe housing and case management, as well as independent living and parenting skills to girls ages 18-21 who are aging out of the state's foster care system.

- Implemented a new online training curriculum that has enabled us to meet rigorous training requirements and improve staff knowledge and skills.

- Closed and sold the Florence Crittenton Thrift Shop on Central Avenue and purchased a new building on 7th Avenue. The new shop will not only provide high quality merchandise, but it will also provide job training and experience for our girls.

"I like being at Florence Crittenton, because here, no one forgets about me."

- Alicia, age 15

REVENUE

| | |
|------------------------------------|-----------|
| State Aid to Charter School: (12%) | 1,072,260 |
| Contributions / Fundraising: (24%) | 2,022,355 |
| Program Service: (52%) | 4,432,587 |
| Auxiliary: (1%) | 121,952 |
| Investments: (1%) | 74,045 |
| Gain on Disposal of Assets: (8%) | 725,915 |
| Other: (2%) | 139,753 |

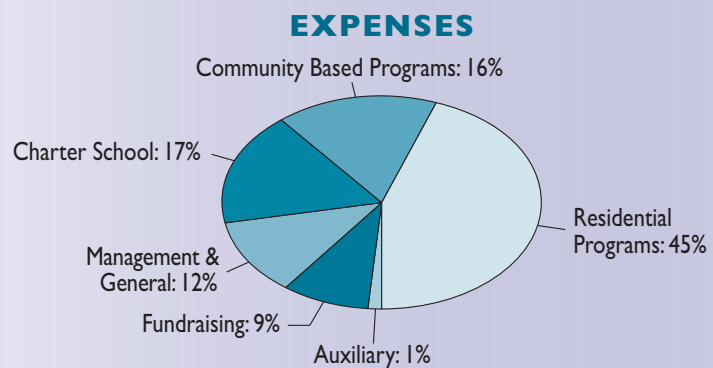
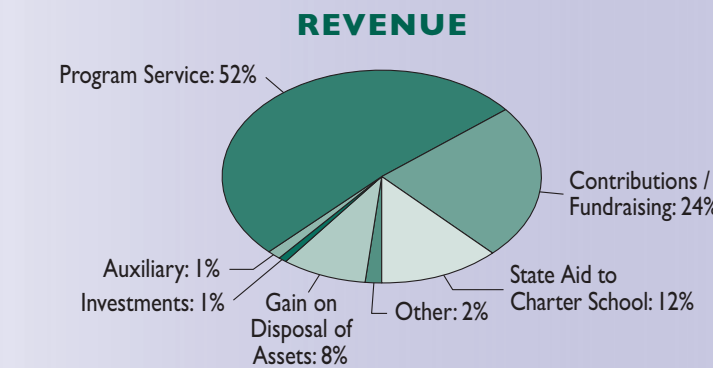
Total Revenue: 8,588,867

EXPENSES

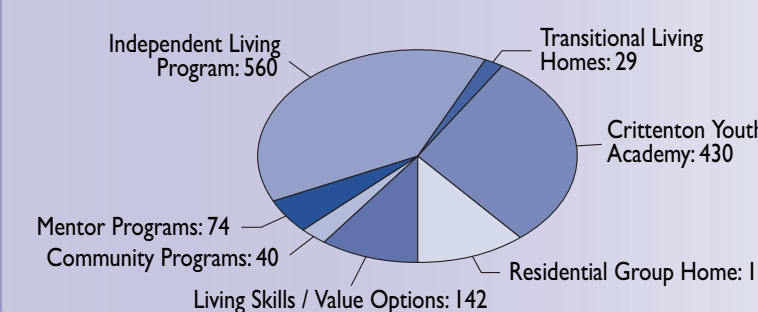
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|---------------------------------|-----------|
| Residential: (45%) | 3,117,122 |
| Community Based Programs: (16%) | 1,149,597 |
| Charter School: (17%) | 1,205,601 |
| Management & General: (12%) | 818,343 |
| Fundraising: (9%) | 608,869 |
| Auxiliary: (1%) | 91,863 |

Total Expenses: 6,991,395

NET INCOME \$1,597,472



NUMBER SERVED



MAKING AN IMPACT

Last year, more than 1,400 of Arizona's children and families in need received services through Florence Crittenton's programs. This number continues to grow each year, which is why we need your help now more than ever. Thank you for your continued support!